



Custom Choice Service Plan
\$625.00 per year

Name: _____ Telephone: _____

Address: _____

City: _____ State: _____ Zip: _____

Congratulations on choosing to become a **Custom Choice Service Plan** customer. In doing so, you have chosen peace-of-mind reliability for you and your family with equipment safety and efficiency as well as extending the life of your heating and/or hot water equipment. With this plan, you will receive:

- Priority Emergency Service 24 hours a day, 7 days a week, 365 days a year
- Annual Cleaning and Service* (Must be performed between March & September)
- 25% Discount after 4:30 PM (Parts & Labor)
- No Call Out Fee
- Quality Automatic Delivery Service Provided by Fairclough Fuel (Required)

Please review the following carefully:

Your Custom Choice Service Plan is effective for one year and will be renewed automatically, unless you cancel in writing otherwise. All heating units must be inspected and approved for coverage by an authorized Smith's Heating & Cooling LLC Service Technician. The plan becomes effective upon inspection, and if necessary, repair of any pre-existing conditions (at customer's expense). Each service plan applies to one (1) oil-fired unit up to 1.5 GPH. Additional units may be covered for \$585.00 each. Any special or obsolete equipment must be approved for coverage. An emergency is defined as a no-heat condition, or any threatening harm to people or property.

We shall make every attempt to provide you with prompt, courteous service, however, we shall not be responsible for any loss or damage caused directly or indirectly by such service, nor shall we be held responsible for any delay or inability to perform service caused by or resulting from a strike, lockouts, fire, accident, war, riot, lack of material, weather, or any other cause beyond our control. We assume no responsibility for heating failure damage when a house or building is unoccupied or equipment damaged by power surges or portable home generators. Nor shall we assume responsibility for service performed by anyone other than a representative of Smith's Heating & Cooling LLC.



The following are **not covered** under this plan: units in crawl spaces under 48", replacement of boilers, furnaces or hot water heaters, hot water coils, burner completes, direct vents, frozen fuel lines, frozen pipes, fuel storage tanks, damages caused by fire, flood or natural disaster, thawing of outside fuel tank; switches in the "off" position, blown fuses, filling or bleeding hot water systems, inadequate oil in tank, low water in boiler, electrical failure, water in oil tank or repeat service calls for a condition which the customer has been advised that corrective action is required, including dirty fuel storage tanks.

This agreement **does not cover** cost of labor or material when either is required for the repair of registers, baseboards, and/or radiators, water leaks, plumbing or electrical work of any kind.

The following parts and labor connected with their repair or installation **are not** included in this contract and will be billed at manufactures retail list price and our regular hourly/overtime rate:

Diffusers	Hot Water Circulators	Pressure Reducing Valves
Tankless Heater	Pressure Relief Valves	Domestic Hot Water Heater
Fuel Pump Seal	Boiler/Furnace	& coils
Fuel Oil Pumps	Warm Air Blower Pulley	Taco 007 Circulators
Oil Storage Tank	Combustion Chamber	Grundfos Circulators
Warm Air Blower Bearings	Chamber Liners	Water Feeder backflows
Flow Control Valve	Low Water Controls & Feeders	Air Vents
Electrical Control Boards	Hot Water Circulator Bearings	Taco Zone Valves
Furnace Control Boards	Mixing Valves	Erie Zone Valves
Hot Water Circulator Motor	Extrol or Expansion Tank	L8184G Control
L8184M Control		

Parts Covered Under Custom Choice Service Plan

Buzz Bars	Oil Filter Cartridge (limit 1)	T4Pro Thermostat(limit 2)
Nozzle Adapter	Beckett Fan Wheel	Delayed Pump Plug
Nozzle(limit 1)	Beckett Flange Gasket	Beckett Cad Eye Kit
Nozzle Line	Beckett Burner Motor(limit 1)	Pig Tail
Electrodes	Beckett Transformer(limit 1)	Steam Glass
Ignition Leads	Beckett Genisys Control (limit 1)	Steam Gaskets
Electrode Adjustment	Beckett Pump Coupling	Honeywell Powerhead(limit 2)
F3 End Cone	Fusible Oil Valve (limit 1)	Blower Motor
Pump Strainer	Firomatic Handwheel	½ HP 120V 1075 rpm
6" Smoke Pipe(includes 2 90's, 2 lengths, 1 draft per year)		



Our Labor is covered for parts listed above. Any parts not covered, our labor rate will be as follows:

Monday through Friday Until 4:30 pm

\$109.00/hr and any parts to be installed will be billed at the manufacturer's list price minus 25% discount.

Nights (after 4:30 pm) & Weekends

\$189.00/hr and any part to be installed will be billed at the manufacturer's list price minus 25% discount.

Holidays

\$209.00/hr and any part to be installed will be billed at the manufacturer's list price minus 25% discount.

Upon renewal of this plan, payment must be received within thirty (30) days of invoice for agreement to remain in effect. If plan is not paid within this period, the agreement will be canceled without notice.

This contract is non-transferable and non-refundable

*Annual Cleaning & Service consists of brushing and vacuuming unit up to and including chimney base; inspection of chimney base; replacement of filter, nozzle and strainer; efficiency test of unit.

YOUR ACCEPTANCE AND METHOD OF PAYMENT

I have read and agreed to the terms and conditions for the [Custom Choice Service Plan](#). If credit card payment is selected, I authorize Smith's Heating & Cooling LLC to charge my credit/debit card.

Cash _____ Check _____ Visa/Mastercard
Card # _____ Expiration Date: _____
Name on Card _____ CVC _____ Zip Code _____
Signature: _____ Date _____

Equipment Covered:

**PO Box 860, Newton, NJ 07860 . 973-300-9296
officesmithsheatingandcooling@gmail.com**



Make:

Model:

Serial:

Dates of agreement: _____, 2022 to _____ 2023

_____ Customer Signature

_____ Smith's Heating & Cooling, LLC Representative