



Choice Service Plan
\$455.00 per year

Name: _____ Telephone: _____

Address: _____

City: _____ State: _____ Zip: _____

Congratulations on choosing to become a **Choice Service Plan** customer. In doing so, you have chosen peace-of-mind reliability for you and your family with equipment safety and efficiency as well as extending the life of your heating and/or hot water equipment. With this plan, you will receive:

- Priority Emergency Service from 8 AM to 4:30 PM Monday through Friday ONLY
- Annual Cleaning and Service* (Must be performed between March & September)
- 25% Discount after 4:30 PM (Parts & Labor)
- No Call Out Fee from 8 AM to 4:30 PM Monday through Friday ONLY

Please review the following carefully:

Your Choice Service Plan is effective for one year and will be renewed automatically, unless you cancel in writing otherwise. All heating units must be inspected and approved for coverage by an authorized Smith's Heating & Cooling LLC Service Technician. The plan becomes effective upon inspection, and if necessary, repair of any pre-existing conditions (at customer's expense). Each service plan applies to one (1) oil-fired unit up to 1.5 GPH. Additional units may be covered for \$415.00 each. Any special or obsolete equipment must be approved for coverage. An emergency is defined as a no-heat condition, or any threatening harm to people or property.

We shall make every attempt to provide you with prompt, courteous service, however, we shall not be responsible for any loss or damage caused directly or indirectly by such service, nor shall we be held responsible for any delay or inability to perform service caused by or resulting from a strike, lockouts, fire, accident, war, riot, lack of material, weather, or any other cause beyond our control. We assume no responsibility for heating failure damage when a house or building is unoccupied or equipment damaged by power surges or portable home generators. Nor shall we assume responsibility for service performed by anyone other than a representative of Smith's Heating & Cooling LLC.

The following are ***not covered*** under this plan: units in crawl spaces under 48", replacement of boilers, furnaces or hot water heaters, hot water coils, direct vents, frozen fuel lines, frozen pipes, fuel storage tanks, damages caused by fire, flood or natural disaster, thawing of outside



fuel tank; switches in the “off” position, blown fuses, filling or bleeding hot water systems, inadequate oil in tank, low water in boiler, electrical failure, water in oil tank or repeat service calls for a condition which the customer has been advised that corrective action is required, including dirty fuel storage tanks.

This agreement **does not cover** cost of labor or material when either is required for the repair of registers, baseboards, and/or radiators, water leaks, plumbing or electrical work of any kind.

The following parts and labor connected with their repair or installation **are not** included in this contract and will be billed at manufactures retail list price and our regular hourly/overtime rate:

Blower Motor	Hot Water Circulator Motor	Hot Water Circulator Bearing
Tankless Heater	Hot Water Circulator	Mixing Valves
Smoke Pipe	Draft Regulator	Vent Valves
Fuel Oil Pumps	Pressure Relief Valve	Extrol or Expansion Tank
Oil Storage Tank	Boiler or Furnace	Pressure Reducing Valve
Warm Air Blower Bearings	Warm Air Blower Pulley	Domestic Hot Water
Flow Control Valve	Combustion Chamber	& Coils
Electric Control Boards	Low Water Controls & Feeders	Taco 007 Circulators

Parts Covered Under Choice Service Plan

Filter	Pump Coupling
Electrodes	Honeywell Zone Motor (limit of 2 per year)
Nozzle Line	Nozzle (limit 1 per year)
Pump Strainer	Oil Filter Cartridge (limit 1 per year)
Buzz Bars	Electrode Adjustment
Ignition Leads	Beckett Burner Gasket
Beckett Oil Burner Motor (limit 1 per year)	Ignition Transformer (limit 1 per year)
Fusible Oil Valve (limit 1 per year)	T4 Pro Thermostat (limit 1 per year)
Nozzle Adapters	Firomatic Hand Wheel
Beckett AFG Fan Wheel	
Beckett Oil Pump Silinode Valve	



Our Labor is covered for parts listed above. Any parts not covered, our labor rate will be as follows:

Monday through Friday Until 4:30 pm

\$109.00/hr and any parts to be installed will be billed at the manufacturer's list price minus 25% discount.

Nights (after 4:30 pm) & Weekends

\$189.00/hr and any part to be installed will be billed at the manufacturer's list price minus 25% discount.

Holidays

\$209.00/hr and any part to be installed will be billed at the manufacturer's list price minus 25% discount.

Upon renewal of this plan, payment must be received within thirty (30) days of invoice for agreement to remain in effect. If plan is not paid within this period, the agreement will be canceled without notice.

This contract is non-transferable and non-refundable

*Annual Cleaning & Service consists of brushing and vacuuming unit up to and including chimney base; inspection of chimney base; replacement of filter, nozzle and strainer; efficiency test of unit.

YOUR ACCEPTANCE AND METHOD OF PAYMENT

I have read and agreed to the terms and conditions for the [Choice Service Plan](#). If credit card payment is selected, I authorize Smith's Heating & Cooling LLC to charge my credit/debit card.

Cash _____ Check _____ Visa/Mastercard

Card # _____ Expiration Date: _____

Name on Card _____ CVC _____ Zip Code _____

Signature: _____ Date _____



Equipment Cov

Make:

Model:

Serial:

Dates of agreement: _____, 2022 to _____ 2023

_____ Customer Signature

_____ Smith's Heating & Cooling, LLC Representative